

USCIS.ImmigrantInvestorProgram@dhs.gov

The following are types of inquiries/issues that can be submitted to the EB5 mailbox at: USCIS.ImmigrantInvestorProgram@dhs.gov:

- To update Regional Center information such as new POC, attorney, or RC addresses for the Regional Center
- To inquire about the status of a pending I-526 or Non-Public Law I-829 beyond posted processing time
- To inquire about an RC Proposal beyond posted processing time
- To provide updated G-28 or Petitioner information for existing filed petitions or proposals

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- To request for expedited processing of already filed I-526s, I-829s or RC Proposals
- To bring to management attention any case decision or notice that appears to be gross error
- To request for Regional Center Proposal filing instructions, procedures, and Regional Center general information documents but NOT on a filed RC Proposal
- To advise of problems with not receiving or having wrong information on notices such as Receipt Notices and ASC Notices
- To advise of problems with EB5 related biometric processing

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The EB5 mailbox is not a forum for inquiries/issues of the following nature:

- Policy and legal questions about adjudication decisions or procedures
- General questions about the interpretation, implementation, or administering of the laws and regulations, or official agency memos related to the adjudication of I-526s, I-829s, RC Proposals, or any petition or application
- Case specific responses to RFEs, ITDs, ITRs, or any adjudicative decision
- Questions or comments about the content in adjudicative decisions or notices unless there is a claim of gross error
- Any Non-EB5 related matters

Additional Resources

Status inquiries for cases that are still within the established processing times can be made online at www.uscis.gov or via the NCSC at 1-800-375-5283.

Administrative Decisions

Approved Regional Centers